



Mohammad Radzi Zainal

Senior Consultant & Executive Coach

Mohammad Radzi has been working with organizations as a Facilitator and Consultant since 1997, and has been known to take a hands-on approach in his training engagements.

Areas of Expertise:

- Change management
- Performance improvement
- Team accountability
- Strategy execution
- Interpersonal dialogue
- Organizational leadership
- Executive Coaching

Notable Clients:

- Axiata
- Air Products
- Petronas
- ExxonMobil
- SCA Hygiene
- FMC Technologies
- InQpharm Group
- Mercy Malaysia
- GfK Retail & Technology

Industries:

- Government
- Oil & Gas
- Financial Institutions
- Information Technology
- Electronics
- Food & Beverages

Certified Facilitator

Currently he is in the panel of consultants for CrucialSkills Leadership Center Sdn Bhd and specializes in **VitalSmarts Inc.**'s *"Influencer"* *"Crucial Conversations"* and *"Crucial Accountability"* programs. Radzi is recognized to have the ability to bring together the science of quantitative management and the art of qualitative / collaborative leadership in his facilitation work.

Corporate Experience

Prior to assuming his current position, he served as the Chief Operating Officer of an Information Technology (IT) solutions company, a subsidiary of a public listed company specializing in the IT industry. It was a partner to the Motor Insurance Repair Research Centre, Thatcham U.K., which brought into Malaysia the computerized automobile repair systems. In the 11 years tenure with the Group, he was actively involved in the management of IT systems integration projects, change management and organizational transformation for the Group and was the Group's director for Y2K compliance.

He is also a consultant of the Franklin Covey curriculum where he facilitates, "The 7 Habits of Highly Effective People," "4 Disciplines of Execution," and 'Leadership: Great Leaders, Great Teams, Great Results' program among others. Besides Malaysia he has facilitated and consulted in Brunei, Bangladesh, Indonesia, China, Hong Kong and Egypt.

Accreditation

Mohammad Radzi graduated with a Diploma in Accountancy and Masters of Management (Entrepreneurship). His areas of professional vocation involved IT Systems Integration Project Management, Change Management, Human Resources Development, Systems and Methods and Quality Management System for ISO 9000, and he is a certified Lead Assessor for the ISO 9000. He is also an Executive Coach, certified by FranklinCovey and The Teachers College of Columbia University, New York

